



2021 National Meeting

May 25, Aug 24, Dec 7 • An APHL™ Event

Session III: December 7, 2021

Championing a Continuous Quality Improvement Culture

This national meeting (UG8MC31893) is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$3.3 million dollars. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](https://www.hrsa.gov)

A blurred laboratory background with a petri dish in the foreground. The petri dish contains a pinkish-red agar medium with some white streaks. A gloved hand is holding the dish. In the background, there are various lab equipment like a pipette and containers.

**CULTURE IS SO INCREDIBLY IMPORTANT
BECAUSE IT IS THE FOUNDATION FOR ALL
FUTURE INNOVATION.**

– BRIAN CHESKY

ABOUT THIS MEETING

The 2021 NewSTEPS Continuous Quality Improvement National Meeting aims to convene participants of the Quality Improvement Projects collaborative and other interested newborn screening professionals and stakeholders across state and territorial newborn screening programs to collaborate on ways to improve and transform newborn screening systems. The program includes panel presentations, video presentations, interactive discussions and workshop sessions.

WHO WILL BENEFIT FROM ATTENDING THIS MEETING?

Newborn screening professionals interested in learning continuous quality improvement (CQI) fundamentals, strengthening their CQI knowledge, leading/participating in quality improvement initiatives or leading/participating on improvement teams. Attendees may include newborn screening and genetics laboratory professionals, newborn screening and genetics program personnel and counselors, students, health care practitioners or other maternal and child health service providers, public health nurses, specialists, public health laboratory directors, and other public health professionals involved with newborn screening and genetic testing and follow-up.

EVENT SCHEDULE

LEARNING OBJECTIVES

- Learn the importance of and strategies to championing CQI in your workplace and/or organization.
- Demonstrate how programs are using CQI to improve follow-up, COOP and timeliness in newborn screening systems.
- Reflect on the CQI successes of newborn screening programs over the last year.

10:00 -10:30 am ET | Welcome - Year in Review and on the Horizon

Join the NewSTEPS Quality Improvement Subcommittee chairs, Fran Altmaier and Ashley Ramirez, as they welcome attendees to the third and final session of the 2021 CQI National Meeting! Revisit various CQI initiatives, successes, and highlights in newborn screening over the last year and learn about upcoming CQI activities, trainings, and events planned for 2022. Presenters include:

- *Fran Altmaier, Arizona Department of Health Services*
- *Ashley Ramirez, State Hygienic Laboratory at the University of Iowa*

10:30 -11:30 am ET | Keynote Session - Championing a CQI Culture

During this keynote session, Dr. Beth Tarini and Ms. Phyllis Virgil will highlight the importance of CQI in newborn screening, share examples of adapting CQI to newborn screening activities, and discuss strategies for creating a CQI culture. This session aims to encourage and inspire attendees to champion a culture of CQI within their newborn screening program. Presenters include:

- *Dr. Beth A Tarini, Children's National Hospital*
- *Phyllis Virgil, PMV Consulting*

11:30 -12:00 pm ET | Live Virtual Poster Hall

The virtual poster hall includes posters highlighting various quality improvement initiatives across the newborn screening community. During this session, attendees will have the opportunity to connect with colleagues and poster presenters via live chat.

12:00 -1:00 pm ET | Attendee Break and Exhibit Hall/Poster Hall

1:00 -2:00 pm ET | Follow-up and COOP in NBS

This interactive panel session highlights the CQI efforts of various NBS programs to improve follow-up and continuity of operations planning (COOP) in newborn screening. The panel includes presentations from awardees of the APHL Quality Improvement Projects collaborative including, the Alaska newborn screening program, the Minnesota newborn screening program, and the Virginia newborn screening program. Session moderator:

- *Deborah Britton, New England NBS program, University of Massachusetts Medical School*

2:00 -2:30 pm ET | Attendee Break and Exhibit Hall/Poster Hall

2:30 -3:30 pm ET | Using CQI to Improve Newborn Screening Timeliness

Learn how two states are using CQI to improve timeliness within their newborn screening programs. The panel includes presentations from awardees of the APHL Quality Improvement Projects collaborative including, the California newborn screening program and the Kansas newborn screening program. Session moderator:

- *Amy Dahle, Minnesota Department of Health*

3:30 -4:00 pm ET | Attendee Break and Exhibit Hall/Poster Hall

4:00 -4:40 pm ET | CQI Roundtable Discussions

Connect with colleagues during this live discussion session. Topics TBA.

4:40 -5:00 pm ET | Meeting Wind Down