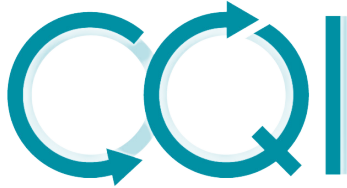




NewSTEPs



2023

National Meeting

April 26–28, 2023 • An APHL™ Event

Final PROGRAM



This meeting is 100% supported by the Health Resources and Services Administration (HRSA) under grant #UG8MC31893 as part of an award totaling \$3.3 million dollars. This information or content and conclusions are those of the authors and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the US Government.

# ABOUT OUR Event

The 2023 APHL NewSTEPS Continuous Quality Improvement (CQI) National Meeting promises to be an informative, engaging, and collaborative event providing attendees with valuable insights, practical tools, and effective strategies for enhancing newborn screening systems.

In-person and virtual newborn screening partners will come together and share effective strategies for enhancing newborn screening systems. This meeting will feature a keynote from Toastmasters Accredited speaker Ron Chapman. Throughout the meeting, attendees will have the opportunity to participate in skill-building workshops, interactive breakouts and engaging discussions.

This meeting is ideal for individuals who are interested in taking a leadership role in quality improvement initiatives or who want to work as part of a team to improve processes. Attendees may include newborn screening and genetics laboratory professionals, newborn screening and genetics follow-up and program personnel, genetic counselors, students, healthcare practitioners, maternal and child health service providers, public health nurses, and other public health professionals who work with newborn screening systems.



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# General Information

## Continuing Education Credits

### *P.A.C.E.® Continuing Education Credits*

APHL is an approved provider of continuing education programs in the clinical laboratory sciences through the American Society of Clinical Laboratory Science (ASCLS) P.A.C.E. program.

### *Continuing Medical Education/Continuing Nursing Education Credits*

CME and CNE will be provided. Refer to the meeting platform for more information.

## Consent to Use Photographic Images

Registration and attendance at or participation in APHL conferences and other activities constitutes an agreement by the registrant to APHL's use and distribution (both now and in the future) of the registrant's or attendee's image or voice, without compensation, in photographs, video and audio recordings of such events and activities.

## Complimentary Wireless Internet

There is complimentary wireless internet in the meeting spaces. To access, follow the directions provided onsite. Password: **cqinbs23**

## Special Thank You to the 2023 APHL NewSTEPS CQI National Meeting Planning Committee!

**Mei Baker**, MD, FACMG, Wisconsin State Laboratory of Hygiene

**Deborah Britton**, BS, UMass Chan Medical School

**Anu Charbe**, MPH, California Department of Health

**Kathy Chou**, PhD, New York State Department of Health

**Hilary Fryman**, RN, BSN, Tennessee Department of Health

**Kathy Inkhamfong**, MS-HSA, Colorado Department of Public Health and Environment

**Kelly Kramer**, MPH, Washington State Department of Health

**Michelle Mills**, MS, State of Kansas Health and Environmental Laboratories

**Carleigh Soule**, MS, Wyoming Department of Health

**Holly Winslow**, BA, Minnesota Department of Public Health







# Floorplan

## SECOND FLOOR



**All events will be held on the Second Floor**

Plenary Session: Salon V and VI

Breakout Sessions: Columbia and Atlanta

Evening Reception: Charleston 1 and 2

\*MEETING ROOMS ARE NOT DRAWN TO SCALE\*

- Key:
- Windows =
  - Entrance =
  - Elevator =
  - Restrooms =



# WEDNESDAY, APRIL 26

SESSION TIME	SESSION DESCRIPTION	ROOM	FORMAT
8:00 - 9:00 am	<b>BREAKFAST AND NETWORKING</b>	Foyer Salon VI	In-person
9:00 - 9:30 am	<p><b>Welcome and Opening</b>  <i>Speakers: Scott Becker, MS, Association of Public Health Laboratories</i>  <i>Jeff Brosco, MD, PhD, Health Resources and Services Administration</i>  <i>Moderator: Ashley Comer, Association of Public Health Laboratories</i></p> <p>Welcome to the 2023 APHL NewSTEPS CQI National Meeting!</p>	Salon VI	In-person
9:30 - 12:00 pm	<p><b>Coaching Skills as an Element of Quality Improvement Initiatives</b>            588-702-23 - 2.5 contact hours</p> <p><i>Speakers: Kris Liebau, ACC, CMQ/OE, CQE, Action and Ease Leadership Coaching</i>  <i>Pandora Ray, MPH, MAOM, CMC, Coach-123</i>  <i>Moderator: Ashley Comer, Association of Public Health Laboratories</i></p> <p>This session will examine ways to foster a collaborative environment in the post-quality implementation phase of individual projects and identify new or unique challenges or obstacles to be encountered in the maintenance phase that may impact the long-term success of the initiative.</p>	Salon VI	In-person
12:00 - 1:00 pm	<b>LUNCH AND NETWORKING</b>	Salon VI	In-person
1:00 - 2:30 pm	<p><b>Keynote: The Elephant in the Room: Change and the Transformational Leader</b>            588-703-23 - 1.5 contact hours</p> <p><i>Speaker: Ron Chapman, MSW, Leading Public Health (Magnetic North LLC)</i>  <i>Moderator: Elizabeth Jones, MPH, Association of Public Health Laboratories</i></p> <p>In an increasingly complicated public health environment, leadership and change only grow in their importance. Whether a formal or informal leader, public health professionals need additional knowledge, approaches and tools.</p>	Salon VI	Hybrid
2:30 - 3:00 pm	<b>BREAK</b>	Salon VI	In-person
3:00 - 5:00 pm	<p><b>Quality Improvement Culture: Partners Not Opponents-Turning Communication Into Connection</b>            588-704-23 - 2.0 contact hour</p> <p><i>Speakers: Kris Liebau, ACC, CMQ/OE, CQE, Action &amp; Ease Leadership Coaching</i>  <i>Pandora Ray, MPH, MAOM, CMC, Coach-123</i>  <i>Moderator: Fran Altmaier, BSW, Arizona Department of Health Services</i></p> <p>Communicating changes, collecting ideas, and creating a culture of curiosity builds buy-in. Let's address the underlying issues of connection and communication to keep your team moving forward and thriving.</p>	Salon VI	Hybrid
5:00 pm	<b>DAY ONE CLOSING</b>	Salon VI	In-person
6:00 - 8:00 pm	<b>Evening Reception:</b> Join us for food and non-alcoholic drinks with colleagues.	Charleston II-III	In-person

# THURSDAY, APRIL 27

SESSION TIME	SESSION DESCRIPTION	ROOM	FORMAT	
8:00 - 9:00 am	<b>BREAKFAST AND NETWORKING</b>	Foyer Salon VI	In-person	
9:00 - 9:15 am	<b>Opening Session:</b> Recap of day one and day two overview <i>Ashley Comer, Association of Public Health Laboratories</i>	Salon VI	In-person	
9:15 - 11:00 am	<b>Mapping with Purpose</b> 588-706-23 - 1.75 contact hours  <i>Speaker: Ashley Comer, Association of Public Health Laboratories</i>  This session will demonstrate how mapping approaches and techniques support newborn screening quality improvement projects by encouraging interested parties to create a shared understanding of the systems they are trying to change. Participants will apply their understanding to mapping activities and group work using real-life scenarios.	Salon VI	In-person	
11:00 - 12:00 pm	<b>LUNCH AND NETWORKING</b>	Salon VI	In-person	
12:00 - 2:30 pm	<b>Ignite with the QI Projects Collaborative</b> <i>Speakers: QI Projects Collaborative Alumni and Current Teams</i> <i>Moderator: Hilary Fryman, RN, BSN, Tennessee Department of Health</i>  Ignite-style presentations from QI Projects Collaborative Teams showcasing the collaborative's innovative solutions applying continuous quality improvement methods to make sustainable improvements in the newborn screening process.	Salon VI	Hybrid	
2:30 - 3:00 pm	<b>BREAK</b>	Salon VI	In-person	
3:00 - 4:00 pm	<b>Breakout One</b>	<b>Option A - Leveraging Systems Design Thinking in Newborn Screening</b> 588-707-23 - 1.0 contact hour  <i>Speaker: Kinsey Anderson, MPH, Kansas Department of Health and Environment</i> <i>Moderator: Kelly Kramer, MPH, Washington State Department of Health</i>  This session will review systems design thinking, when it is appropriate to use, models of systems & design thinking, and general steps and tools for applying systems design thinking in public health.	Columbia	Hybrid
		<b>Option B - So, You Collected Data, Now What?   Clean and Visualize Data in a Meaningful Way</b> 588-705-23 - 1.0 contact hour  <i>Speaker: Sarah McKasson, MPH, Association of Public Health Laboratories</i> <i>Moderator: Amy Gaviglio, MS, CGC, Connectics Consulting, APHL</i>  This interactive session will engage participants in data cleaning and visualization best practices to meaningfully promote QI findings.	Atlanta	

# THURSDAY, APRIL 27

SESSION TIME	SESSION DESCRIPTION	ROOM	FORMAT
4:00 - 5:00 pm	<p><b>Option A - Leveraging Systems Design Thinking in Newborn Screening</b> 588-707-23 - 1.0 contact hour</p> <p><i>Speaker: Kinsey Anderson, MPH, Kansas Department of Health and Environment</i> <i>Moderator: Fran Altmaier, Arizona Department of Health Services</i></p> <p>This session will review systems design thinking, when it is appropriate to use, models of systems &amp; design thinking, and general steps and tools for applying systems design thinking in public health.</p>	Columbia	Hybrid
	<p><b>Option B - So, You Collected Data, Now What?   Clean and Visualize Data in a Meaningful Way</b> 588-705-23 - 1.0 contact hour</p> <p><i>Speaker: Sarah McKasson, MPH, Association of Public Health Laboratories</i> <i>Moderator: Kathy Chou, PhD, New York State Department of Health</i></p> <p>This interactive session will engage participants in data cleaning and visualization best practices to meaningfully promote QI findings.</p>	Atlanta	
5:00 pm	<b>DAY TWO CLOSING</b>	Salon VI	In-person

# FRIDAY, APRIL 28

SESSION TIME	SESSION DESCRIPTION	ROOM	FORMAT
8:00 - 9:00 am	<b>BREAKFAST AND NETWORKING</b>	Foyer Salon VI	In-person
9:00 - 9:15 am	<p><b>Opening Session:</b> Recap of day two and overview of day three <i>Moderator: Ashley Comer, Association of Public Health Laboratories</i></p>	Salon VI	In-person
9:15 - 10:15 am	<p><b>Open Space</b> <i>Moderator: Jelili Ojodu, MPH, Association of Public Health Laboratories</i></p> <p>An interactive Open Space session where you'll have the opportunity to collaborate and share your ideas on how to improve newborn screening quality and patient outcomes, while creating meaningful connections with fellow attendees.</p>	Salon VI	In-person
	<p><b>Lightening Round: Meet the QI Projects Collaborative</b> <i>Moderator: Holly Winslow, Minnesota Department of Public Health</i></p> <p>Join us for a rapid-fire session where you'll meet 30+ QI project teams, learn about their work, and network with colleagues to share knowledge and resources.</p>		
10:15 - 11:15 am	<p><b>Let it Snow!</b> <i>Moderator: Anu Charbe, MPH, California Department of Public Health</i></p> <p>Share meeting highlights and takeaways.</p>	Salon VI	In-person
11:30 am	<b>Meeting Closing</b>	Salon VI	In-person
11:30 - 12:00 pm	<b>BOXED LUNCH AND DEPARTURE</b>	Salon VI	In-person




# Newborn Screening Systems Quality Improvement Projects Participants





# Local Attractions

Accommodations and in-person events will be hosted at the JW Marriott Atlanta Buckhead, GA, hotel. The venue is steps away from the MARTA-Lenox Station with access to Atlanta attractions such as:

 **National Center for Civil and Human Rights**

 **Georgia Aquarium**

 **Atlanta Zoo**

 **Centennial Olympic Park**

 **Lenox Square®**

 **High Museum of Art**

 **CNN**

